

**FAX 1-800-635-4663**

Please complete as many questions as possible and submit online,  
or call 1 866-44-ALARM for immediate assistance.

**Contact Information** \*mandatory field

**Name:** \_\_\_\_\_ \*

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ \*

**Home Phone #** \_\_\_\_\_

**Daytime Phone#** \_\_\_\_\_ \*

**Best time to call:** \_\_\_\_\_

1. Do you currently have a monitored alarm system? **Yes / No**
2. Do you own or lease your alarm system? **Own / Lease / Unknown**
3. How long have you been under contract?  
**Less than 1 year / Less than 2 years / Less than 3 years / Other** \_\_\_\_\_
4. What is your contract expiry date? **Date-** \_\_\_\_\_
5. Why are you considering leaving your present monitoring company?  
**Equipment failure / Poor service / High price / Other** \_\_\_\_\_
6. Are you currently under Private Guard or Police Dispatch?  
**Police / Private Guard / Other**
7. Are you aware of local Police charges or registrations? **Yes / No**
8. Do you own or rent your home? **Own / Rent**
9. Will you be moving in the near future? **Yes / No / Unsure**  
**If yes, when is your move date?** \_\_\_\_\_
10. What is the brand name of your alarm system?  
**Ademco / ADT / Alarmforce / DSC / G.E. / Honeywell / Paradox /**  
**Other** \_\_\_\_\_

11. What is the model number of your alarm system? \_\_\_\_\_
12. How many zones does your current system have?  
**6 zones / 8 zones / 16 zones / Other** \_\_\_\_\_
13. Is your system hardwired, wireless or both?  
**Hardwired / Wireless / Both / Unknown**
14. Is your basement finished?  
**Drywall ceiling / Drop tile ceiling / Open unfinished / Other** \_\_\_\_\_
15. Which devices do you have monitored and how many?  
**Doors # \_\_\_\_\_ Windows # \_\_\_\_\_ Motion Detectors # \_\_\_\_\_  
Smoke Detectors # \_\_\_\_\_ Other \_\_\_\_\_**
16. How many keypads do you have? **1 / 2 / 3 / 4 / Other** \_\_\_\_\_
17. How old is your alarm system?  
**0-3 years / 3-5 years / 5-8 years / More then 8 years**
18. When was the last time your system was serviced?  
**Within last 3 months / Within last year / Within last 2 years / Other** \_\_\_\_\_
19. Have you had problems with your system? **Yes / No**
20. Is the system currently in good working order? **Yes / No**
21. When was your last false alarm?  
**Within last 3 months / Within last year / Within last 2 years / Other** \_\_\_\_\_
22. Do you have any pets in the home?  
**Large Dog / Small Dog / Cat / Other** \_\_\_\_\_
23. What type of telephone service (land line) do you have in your home?  
**Bell / Rogers / Vonage / Other** \_\_\_\_\_
24. Do you use DSL internet service (Bell Sympatico)? **Yes / No**

**Thank You**